



June 24, 2009

«NA»

«NM»

«MA»

«MC», «MS» «MZ»

Account Number: «ACCT»«RN»

Address: «SN» «SA», Santa Rosa

RE: Dedicated Irrigation Accounts - Summer Water Use Requirements

Dear Customer,

In May, the City of Santa Rosa sent you a letter concerning the current water shortage, including information on the City's Urban Water Shortage Contingency Plan (Shortage Plan), a summary of the Stage 1 Water Shortage restrictions, a summary of the April 2009 State Board Order issued to the Sonoma County Water Agency (SCWA), and how these items affect your irrigation account this year. Since then, the State Board issued a Revised Order to the SCWA dated May 28, 2009.

The Revised Order allows for irrigation of commercial turf from June 15 – October 2, 2009, as long as the irrigation is managed in conformance with a water budget designed to achieve a maximum water allowance of 75% Evapotranspiration. The City has a tiered water rate structure which bills dedicated irrigation sites for the amount of water used in comparison to the site's billing period water budget. The billing period water budget is based on your site's landscape square footage information in conjunction with weather data. Tier 1 of the City's water rate structure provides an allocation of up to 125% of your site's billing period water budget. The water allocation for Tier 1 meets the requirements of the maximum water allowance included in the Revised State Board Order.

In order for your site to meet the requirements of the State Board Order and continue to irrigate your turf this summer, you need to stay within your Tier 1 Allocation every month. To provide you with an idea of how your site irrigated in comparison to your water budget, the following table shows your monthly water use by tier for June through October 2008.

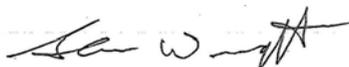
Month	Tier 1 Usage (1,000 Gallons)	Tier 2 Usage (1,000 Gallons)	Tier 3 Usage (1,000 Gallons)
June 2008	«JuneT1»	« JuneT2 »	« JuneT3 »
July 2008	«JulyT1»	« JulyT2 »	« JulyT3 »
August 2008	«AugT1»	« AugT2 »	« AugT3 »
September 2008	«SepT1»	« SepT2 »	« SepT3 »
October 2008	«OctT1»	« OctT2 »	« OctT3 »

Staff members from the City’s Water Conservation Program are available to answer any questions you may have about the water shortage, your water allocation, or the revised State Board Order. To assist you with meeting your Tier 1 Allocation this summer, the Water Conservation Program will be hosting a workshop entitled “Landscape Water Management During Times of Drought” on Tuesday, July 21st from 9AM – 11AM at the Santa Rosa Council Chambers, located at Santa Rosa City Hall, 100 Santa Rosa Avenue, Santa Rosa. Additional information on the workshop, including registration information, is available on the enclosed flyer or by calling the Water Conservation hotline at (707) 543-3985.

The Water Conservation Program also offers many programs and incentives to assist you in reducing water use at your site including: the Green Exchange Rebate Program, which provides rebates for improving the efficiency of your irrigation system and for replacing turf with low-water use alternatives; a rainwater harvesting rebate; free shut off hose nozzles; and weekly landscape watering information through our Turf Time line, (707) 543-3466 or on our website at www.srcity.org/turftime.

Should you have any further questions or need additional information, please call the Water Conservation hotline at (707) 543-3985, available Monday through Thursday from 7:30 AM to 5:30 PM and every other Friday from 8 AM to 5 PM, or visit our website at www.srcity.org/watershortage.

Sincerely,



Glen Wright
Deputy Director – Water Resources

Enclosure(s): 1