



June 26, 2009

999 Rush Creek Place
P.O. Box 146
Novato, CA 94948

PHONE
415.897.4133

FAX
415.892.8043

EMAIL
info@nmwd.com

WEB
www.nmwd.com

Non-Residential Customer
PO Box 146
Novato, CA 94948

**Re: Notice of 2009 Water Use Restrictions
25% Water Use Reduction for Non-Residential Accounts**

Dear Customer:

Eighty percent of Novato's water supply is imported from the Russian River under a contract with Sonoma County Water Agency (SCWA). At Lake Mendocino on the Russian River, water storage remains at 66% of capacity, well below needed levels. To keep Lake Mendocino from going dry this summer, SCWA requested that the State Water Resources Control Board (Water Board) reduce summer instream flows on the Russian River. The Water Board granted the reduced instream flows to protect salmon but also required a 25% reduction in water deliveries to North Marin Water District (NMWD) and other Russian River users (water utilities in Sonoma County), this summer compared to deliveries in 2004. As a result, the NMWD Board of Directors has enacted an Emergency Water Conservation Ordinance (Ordinance 22), effective June 1, 2009 through October 6, 2009, to mandate water use reduction this summer. Ordinance 22 is aimed at reducing water use through restrictions on waste and non-essential uses of water (see back).

Non-residential accounts are required to reduce water use 25% from the corresponding billing period in 2004. This will be enforced through the "Water Watch" patrol program and initially will not be enforced through the billing system. Failure to comply could result in disconnection of water service.

Sincerely,

Chris DeGabriele
General Manager

WATER USE RESTRICTIONS

- A 25% reduction in water use compared to the 2004 year's use in the same billing period
- Prohibit water use resulting in water running onto the street or other hard surface (gutter flooding)
- Washing down exterior paved areas
- Failure to repair a controllable leak within a reasonable time
- Landscape watering outside the hours of 10 p.m. and 6 a.m. the following day - except that hand-watering from a hose with an automatic shut-off nozzle or use of a drip irrigation system is permitted
- Spray irrigation of any lawn, garden or landscaped area, except if an overall 25% reduction in water use compared to the 2004 use in the same billing period is achieved
- Refilling a swimming pool drained after March 1, 2009 or initial filling of a swimming pool for which building permit was issued after March 1, 2009
- New connections to the water distribution system are suspended until the water shortage emergency is rescinded

The full text of NMWD's Emergency Water Conservation Ordinance is available at www.nmwd.com. Please contact our Water Conservation Staff at 897-4133 ext. 8711 or 8421, if you have any questions or need conservation assistance.

